

WARRANTY POLICY

Argon 18 warrants—under the terms and conditions outlined below—the exclusive product to which this warranty applies to be exempt from material or manufacturing defects. The Argon 18 warranty is the purchaser’s protection against manufacturing defects, and it replaces all previous warranties, declarations or promises made in writing or verbally.

1. CONDITIONS OF THE WARRANTY

- This warranty only covers Argon 18 exclusive products and products manufactured by Argon 18.
- The warranty only applies to the first buyer and is not transferable.
- The bicycle or frameset has got to be bought at an authorized Argon 18 retailer or distributor.
- No dealer, agent, distributor, or Argon 18 employee is authorized to modify, extend, or broaden the scope of the warranty.

2. DURATION OF THE WARRANTY

- For consumers, the warranty begins at the date of the bicycle or frameset’s retail purchase.
- Every Argon 18 frameset is guaranteed for a period of three (3) years. For final users, the warranty can be extended to five (5) years.
- The warranty can be extended to five (5) years if the online subscription form and survey are filled within thirty (30) days following the bicycle’s or frameset’s retail date of purchase, on our website at www.argon18bike.com.
- Components exclusive to Argon 18 (fork, seatpost, handlebar for some models) which are purchased/sold as an entity (as a part of a frameset or bicycle) follow the warranty period and conditions written above.
- There is no extension of the warranty period in case of repair of the frame.
- Paint and finish are guaranteed for one (1) year. The online registration of the frameset does not offer extended warranty on this level.
- Components exclusive to Argon 18 which are made available with the frameset such as the seatpost collar, the headset and brakes are guaranteed for one (1) year.
- Components exclusive to Argon 18 (including forks, handlebars and seatposts) which are purchased/sold as spares are guaranteed for (1) year.

3. EXCLUSIONS OF THE WARRANTY

- This warranty only covers original defects in material or manufacturing that occur under normal conditions.
- Not covered by this warranty, without limitation:
 - Person who is not the original owner
 - Products without legitimate and dated proof of purchase
 - Products bought at a retailer other than authorized Argon 18 retailers
 - Products bought on third party websites (i.e. eBay)
 - Non-authentic products, including counterfeit products, without limitation
 - Products non-entirely assembled by an authorized Argon 18 retailer
 - Products sold as “sponsorship”; these are addressed through their respective contracts
 - All technical modifications made without Argon 18’s approval
 - Negligence, abuse or improper use, lack of appropriate or reasonable maintenance

- Subsequent assembly or transformation with any parts not originating or being incompatible
- Non-Argon 18 parts and components (these are guaranteed by their respective manufacturer)
- Damage caused by wear and tear of material including the result of fatigue
- Damage caused by abuse or bad use, and bad assembly (i.e. inappropriate torques)
- Damage caused by corrosion or use of cleaning products or additives
- Consequences of an accident, impact or crash
- Products arrived at the end of their useful life cycle
- Discoloured paint caused by the effects of ultraviolet light or outdoor exposure
- Effects of saline environment or accidents / perforations due to winter climate
- Repainted products (entirely or partially)
- Products modified in any way
- Damage caused by shipping
- Assembly guides' instructions not followed
- Cost of assembly / disassembly
- Transportation costs related to local repairs and replacement of parts (internationally)

4. SCOPE OF THE WARRANTY

- If the warranty applies, Argon 18 will credit, replace or repair at its discretion any defective product free of charge.
- Before an Argon 18 product can be returned to the head office, prior approval must be obtained from Customer Service in the form of a return authorization number. No warranty will be honoured without a return authorization number.
- Repair, credit or replacement of defective products are the only remedies under this warranty. At no time will Argon 18, its agents or retailers be liable to the buyer or any third party for damages incurred.
- Some components may not be available for older models due to their evolution or obsolescence. In this case, the supply and payment of the components are the responsibility of the bicycle's owner.

ARGON 18 SHALL NOT BE RESPONSIBLE IF A USER DECIDES TO RIDE THEIR BIKE EVEN IF IT HAS A STRUCTURAL DEFAULT.

- Every Argon 18 frameset has a useful life cycle. This useful life cycle is not the same as the Warranty period. This Warranty is not meant to suggest or imply that the frame cannot be broken or will last forever. Bicycles and/or frames will not last forever. The length of the useful life cycle will vary depending on the type of frame, riding conditions and care the bicycle receives.
- Competition, trail riding, riding in severe conditions or climates, riding with heavy loads or any other non-standard use can substantially shorten the useful product life cycle of an Argon 18 frameset. Any one or a combination of these conditions may result in an unpredictable failure of an Argon 18 frameset that would not be covered by this Warranty.
- It is the responsibility of each end-user to periodically review THEIR BIKE by an authorized Argon 18 dealer for potential failures and wear & tear indicators including cracks, corrosion, dents, deformation, paint peeling and any other indication of potential problems, improper use or abuse. These are important safety checks and imperative to help prevent accidents, bodily injury to the rider and to avoid shortening the useful life cycle of an Argon 18 frameset.

IT IS AGREED THAT ARGON 18'S LIABILITY UNDER THIS WARRANTY SHALL NOT BE LARGER THAN THE AMOUNT OF THE ORIGINAL PURCHASE PRICE AND IN NO EVENT SHALL ARGON 18 BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

5. SUBMITTING A WARRANTY CLAIM

To make a warranty claim, you must return the product to the same authorized Argon 18 dealer from whom you purchased it. If this company no longer sells Argon 18 products, or if it no longer exists, please contact your nearest authorized Argon 18 dealer. Please note that if the product was purchased in another country, you must return it to the authorized Argon 18 dealer in that country.